

Parent Information Packet 2026

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Parents and Guardians,

Thank you for enrolling your child in the Whitewater Center's Camp program. This Parent Packet provides additional information about the program(s) your child will be attending.

The Whitewater Center offers Day Camp and Spring Break Sessions throughout the year as well as a variety of Summer Camp program offerings.

Our camp is committed to honoring every camper and staff member. Through thoughtful programming, we work to create a welcoming environment where everyone can learn, grow, and contribute with confidence.

Whitewater follows the "Challenge by Choice" principle. Therefore, your child will not be forced to participate in any activity. Campers will be strongly encouraged to try all activities, but the level of participation will be decided solely by the camper. Counselors will closely assess their group's comfort and skill level and make modifications accordingly.

The Outdoor School Team will send an informational video tailored towards our first-time campers prior to the start of camp. The video will cover information such as updates, new programming, and important daily information for campers and parents.

If you have any questions, please feel free to reach out to the camp team. We are looking forward to seeing you this summer.

Thank you,
Whitewater Outdoor School Team

704.391.3900 ext. 287 | campstaff@whitewater.org

Day and Spring Break Sessions

Program Overview

- Day Sessions are offered as full day options for 4–12-year-olds on select days throughout the year.
- Spring Break Camp is a week-long day camp focusing on outdoor activities such as whitewater rafting, climbing, ziplines, and ropes courses. The sessions are aligned with the local school calendars to match their Spring Breaks.
- Staff-to-Camper Ratios:
 - o Ages 4-7: 1:6
 - o Ages 8-12: 1:10

Activities

- Campers under the age of 8 will participate in activities such as the low challenge obstacle courses, and explore the discovery elements at Wildwoods, Whitewater's designated kids' facility.
- Campers who meet the 40lb. minimum weight requirement are eligible to participate in select aerial activities.
- For a full list of activities, please visit the website: Activities Whitewater Center

Summer Camp

Ages 4-7 Program Overview

Little Leaf Camp

A full-day program for 4-7-year-old campers that serves as an introduction to camps at Whitewater. Campers will explore trails, play nature games, and develop a sense of wonder and respect for the environment. Little Leaf Camp will enjoy a gentle introduction to a selection of Whitewater's adventure activities.

Tiny Trekkers Camp

A full-day program for campers ages 4–7. Campers explore the natural environment through self-discovery, imagination, and creativity. Tiny Trekkers introduces younger campers to Adventure Camp activities at an age-appropriate pace.

Early Discoveries Camp

A half-day program for campers ages 4-7. Campers experience the programs and activities from Tiny Trekker camp in a condensed format.

- Staff-to-Camper Ratios for Ages 4-7:
 - o Ages 4-5: 1:6
 - o Ages 6-7: 1:8
- Activities for Ages 4-7:
 - Daily water game session (no large bodies of water)
 - o Low-challenge obstacle courses
 - o Treehouse Village at Wildwoods
 - Select aerial activities for campers under 8 years old and 40+ lbs

For a full list of activities, visit: Activities - Whitewater Center.

- Important Reminders for Ages 4-7:
 - Must be able to change independently and use the restroom without help.
 - o Bring a fresh change of clothing and baby wipes in a labeled Ziploc bag.
 - Must be at least 4 years old by the first day of their camp.
 - o Must be able to follow directions, receive instructions, and obey safety rules.

Ages 8+ Program Overview

Adventure Camp

Introduces campers ages 8–13 to all Whitewater has to offer, combining adventure activities with traditional summer camp experiences. Campers are grouped by age to foster peer connections.

Staff-to-Camper Ratio: 1:10

Survival Camp

Campers ages 10–12 learn survival skills, including basic wilderness first aid and shelter building. The week culminates in an overnight tent camping experience on Thursday.

• Staff-to-Camper Ratio: 1:8

Rock, Ride, & Paddle Camp

Campers ages 12–16 receive beginner lessons in mountain biking, rock climbing, and whitewater kayaking. Focus on skill development in both land and water activities.

- Prerequisites:
 - o Comfortable riding a bicycle on uneven terrain
 - Basic swimming skills
 - Comfortable being submerged

Staff-to-Camper Ratios:

General: 1:10Paddling: 1:4

Activities for ages 8+

- The goal is to incorporate at least one water activity each day.
- For a full list of activities, please visit the website: Activities Whitewater Center

Kayak I: Intro

An introduction to the sport of whitewater kayaking in a fun and encouraging environment. Campers will learn basic paddle strokes and river maneuvers, beginner self-rescue techniques, and will be introduced to the roll.

- Prerequisites
 - No previous kayaking experience required.
 - Comfortable swimming
 - Comfortable being submerged underwater
- Core Skills:
 - Wet exit and underwater comfort
 - Basic paddle strokes
 - Basic river maneuvers: ferry, peel out, eddy catch
 - Self-rescue
 - o Defensive and offensive swimming in whitewater
 - Rolling introduction
 - River terminology and basic hydrology

Kayak II: Intermediate

Campers will progress beyond basic skills to get comfortable paddling on Class II and begin running Class III rapids. Campers will learn to navigate the river independently with intermediate river maneuvers while practicing important self-rescue techniques.

- Prerequisites
 - Experience paddling in class II whitewater.
 - Ability to roll in flatwater and <50% success rolling in class II whitewater
- Core Skills:
 - Draw strokes
 - Brace strokes
 - o Flatwater rolls solidification
 - Combat roll progression
 - Cross current momentum

- Surfing
- Self-rescue in class II+ whitewater

Kayak III: Advanced

Campers will advance their skills in an encouraging environment while establishing principles that will enable them to be future stewards of the sport.

- Prerequisites
 - Experience paddling in class II whitewater.
 - Ability to roll in flatwater and <80% success rolling in class II whitewater
- Core Skills
 - Varied styles of more advanced boating (playboating, slice boating, etc.)
 - Advanced paddle strokes and compound strokes
 - Boofing, surfing, and jet ferrying
 - Off-side, back deck, and hand rolls
 - o Edge control maneuvers: stern squirting, stern stalling, and pivot turns
 - Safe river running and setting safety
 - Basic boat-based rescue

Kayak Staff-to-Camper Ratio: 1:4

*Kayak instructional camps are solely focused on building whitewater kayaking skills. *Kayak campers will not experience land-based activities.*

If you have concerns about your camper's ability prior to camp, please contact the camp management team. If campers have never participated in Whitewater's Kayak Camp, please call to confirm what camp they're ready for. Our instructors may move campers to another camp based on skill level.

Drop-Off and Pick-Up

Authorized Pickups

- Whitewater Center will use a secure application to handle Drop Off, Pick-Up, and Authorized Pickups. Details will be sent to registrants prior to the start of camp.
- Parents and Guardians will be asked to provide photo identification each time they pick up.

Drop Off

- Drop off for full day campers occurs between 8:00am-9:00am daily at the Base Camp.
- Drop off for half day campers occurs between 12:0pm-12:30pm at the Base Camp.
- Please follow the signs to use the car line.

Dismissal Changes

- Parents/guardians can take advantage of our early drop off for a fee of \$25 per week/child.
 Purchases can be made during registration and at drop-off and pick-up.
- If your child is leaving early, let the Camp Team know by 1:00pm.
- Please drop off late arrivals at the Base Camp and a camp staff member will bring the camper to join the group.

Pick-Up

- Pick-up begins no earlier than 4:00pm and ends at 5:00pm daily at Base Camp. Pick-up for morning half-day campers occurs between 12:30pm-1:00pm.
- A late fee will be charged \$15 per child for every 15 minutes.
- Please follow the signs to use the car line.

Lunch & Snacks (Available for Purchase for Summer Camp Only)

Lunch & Snack Options

- Campers may bring their own lunch or purchase a boxed lunch during registration.
- If you need to purchase lunch after registering, please notify camp staff. Lunch is also available for purchase at drop-off and pick-up.
- Campers should bring a few snacks each day.

Storage Guidelines

- A soft cooler with an ice pack is recommended, as there is no refrigerated storage during the day.
- Lunch coolers will be kept in each group's storage area for the duration of camp.

Half-Day Early Discoveries Camp

- Morning campers: Should bring or purchase lunch.
- Afternoon campers: Should arrive having already eaten lunch.

Lunch – \$55 per child/week

- Lunch is available for purchase and follows a pre-set weekly menu.
- Each lunch includes: a sandwich, chips, fruit, and a cookie.
- Sandwich options rotate weekly and may include:
 - o Ham & cheese
 - Turkey & cheese
 - Chicken Caesar wrap
 - Peanut butter & jelly

Allergies/Dietary Restrictions: Please list any restrictions in your child's registration notes. Lunches can be modified to accommodate dietary needs.

Snack - \$20 per child/week

- Campers receive 2 snacks per day.
- Snack options vary daily but typically include items like granola bars, pretzels, chips, and more.

Camp Merchandise

• Camp Merchandise is available for purchase at the time of registration and at the Outfitters store

Packing List

We recommend that all items be labelled with the camper's first and last name. Campers should not bring any valuable items they do not want to lose to camp.

Campers should bring the following:

- Refillable Water Bottle
- Sunscreen
- Bug Repellent
- Closed-toe shoes with a heel strap
- Secure water shoes with a heel strap
- Extra Dry Activity Clothing
- Rain/Wind gear
- Personal toiletry items
- Bathing Suit or Water Activity Clothing (March-October)
- Towel (March-October)
- Warm Clothes & Mittens (November-February)

4-7-year-old participants should also bring:

 One change of clothing and baby wipes stored in a large Ziploc bag with the child's first and last name.

Packing List FAQ:

What should my camper wear each day?

Your camper should arrive in comfortable clothes. Quick dry material is best for outdoor activities.

Does my camper need to bring a bathing suit and change of clothes each day?

In the months of March-October, your child will have the opportunity to participate in both water and land activities. During this time, we advise that your child has a change of clothes for each day of camp.

- What type of shoes should my camper bring?
 - Land activities and Deep-Water Solo climbing require closed toe shoes with a heel strap. Shoes will get wet at Deep Water Solo. All other water activities require secure shoes with a heel strap. Ex: Chaco's, Keens, Teva's, other secure water shoes. We recommend shoes with a rubber sole.
- Will they be carrying a backpack to the activities all day?
 Campers are encouraged to take only a water bottle to activities. Personal belongings that are left unattended at activities will be taken to Lost and Found. Campers will have

access to camp storage to store their personal belongings. Please note that these storage locations are not locked. Valuable items should be left at home.

- Is a water hydration pack appropriate?
 - Campers can bring a backpack with a water hydration pack, but it cannot be worn with gear such as harnesses or PFDs. We recommend bringing refillable water bottles.
- Can my camper bring their own gear/equipment?

 The Whitewater Center provides all necessary gear and equipment, but your camper can bring their own mountain bike, whitewater kayak, etc. if they would like. If space allows, overnight storage is available for \$10 per night. During the camp day our storage locations are not locked,

so we recommend bringing a bike lock or other way to secure any gear you bring. Certain

personal gear will be inspected for required certifications and approved by staff.

Lost and Found

- We advise writing your child's first name and last initial on all personal items.
- Items such as socks and undergarments may be thrown away daily if not claimed.
- Lost and found items will be kept at Base Camp during the week; then the items will be
 placed with Lost and Found at Guests Services at the Outfitters Store. If you are
 inquiring about an item lost after the session, please contact Guests Services on our
 main phone number 704.391.3900.
- Whitewater is not and cannot be responsible for any guest's personal property.

Behavior Expectations of Campers

We expect good behavior from our campers to provide the most rewarding and enjoyable experience for all campers as well as other guests attending activities at the center. This includes our campers' cooperation and ability to follow instructions and rules. We ask that campers interact positively with their fellow campers and camp staff and come to camp with a willingness to try all tasks and activities.

Unacceptable behavior includes the following:

- Fighting or horseplay.
- Abusive or foul language, personal put-downs, or bullying.
- Destruction of Whitewater Center property or others' personal property.
- Breaking of rules/regulations.
- Disruptive behavior that interferes with the rights of other participants to receive program services, or that draws significant attention away from staff to the point of endangering others.

Unacceptable behavior may result in any of the following disciplinary measures:

- Individual or group warning.
- Staff may contact the camper's parent or guardian to discuss the situation and possible solutions.
- Campers may be asked to sit out of an activity, especially when they are not following the safety guidelines.
- Suspension from camp for the day.
- Full dismissal from the program. The parent or guardian will pick up the camper immediately and no refund will be given.

Prohibited Items:

- Pocket knives
- Smoking devices
- Electronics (see cell phone policy below)

Cell Phone Policy:

To help campers fully engage in the outdoor experience, we encourage leaving cell phones at home. Campers should not use phones during camp hours.

- Parents/ Guardians can always reach the camp office to relay important information or in case of an emergency.
- Staff will promptly contact parents or guardians if needed.
- Medical Exceptions: If your child needs a cell phone for medical reasons, please contact the camp office in advance to make arrangements.

This approach helps ensure campers stay present, engaged, and connected to all camp activities.

Parents and Guardians on Property

For the safety and security of all campers, we ask parents and guardians to refrain from the following during camp hours:

- Interacting with or following campers and camp staff during activities
- Taking photos or videos of campers
- Picking up campers from areas other than the designated drop-off/pick-up location

This ensures a safe, structured, and focused environment for all campers.

Weather Policy

Rainy Weather

- Most camp activities continue in light to moderate rain.
- Camp staff will provide alternate games, activities, and crafts indoors for campers to enjoy during weather breaks.
- Please have your child bring a rain jacket and an umbrella on days when rainy weather is forecasted.

Severe Weather

- Weather is closely monitored online and with an onsite lightning detection system.
- If thunderstorms or high winds are anticipated, campers will be moved to hard-cover pavilions under staff supervision until activities can safely resume.
- Parents will be notified if severe weather is expected to impact camp operations.

Extremely Hot Days (95°F and above)

- Campers will take numerous breaks to cool off and replenish fluids during the day. Campers are also advised to take water with them for all activities.
- The activity schedule may be modified to include more scheduled water activities, with opportunities for rest and shade.
- Campers with mild heat-related illnesses (headaches, stomach aches, exhaustion, etc.) will be given a brief break in the Air Conditioning before reevaluating their condition.
- For campers who show signs/symptoms of extreme heat-related illnesses, parents will be notified via phone and emergency services will be contacted if necessary.

First Aid

Whitewater Camp Management is committed to keeping families informed about matters that affect their camper's well-being and experience at camp.

Minor Injuries

- Whitewater Camp staff are certified in First Aid and CPR.
- Minor scrapes or routine first-aid treatments may be documented internally without immediate notification to parents or guardians.

Serious Injuries

- In the event of an injury, illness, or behavioral incident, parents or guardians will be notified as soon as it is appropriate after the situation has been assessed by camp staff.
- If appropriate, a parent may come and transport the child to the hospital.
- If necessary, the child will be taken to the hospital via EMS accompanied by the Whitewater Camp Management staff and a parent/guardian can meet us there. Supervision of the remaining group will be provided.

Your child will be sent home if any of the following symptoms are present:

- Fever greater than 100 °F.
- Untreated ear infection or pain.
- Vomiting and/or diarrhea.
- Untreated orthopedic injury.
- Untreated skin infection/rash.
- Lice.
- Any viral or contagious condition that may be transmitted to others.
- Your child must be fever free for 24 hours <u>without</u> taking fever reducing medications additional restrictions will apply for COVID symptoms.
- Please review the COVID recommendations for attending camp on American Camp Association and the CDC's websites.

Required Registration Paperwork

Camper Information

- All camper information will be completed during the registration process.
- A Camper Health History Form is **required** for every child attending camp. If a child is attending multiple camps in the 2026 season, only health history form is required.
- To edit camper information, log into your Whitewater account and navigate to the camper's profile.
- Any edits to camper information need to be made at least 7 days prior to the start of the registered session.

 Communicate any special needs directly to the camp management team at campstaff@whitewater.org

Assumption of Risk, Release, and Indemnity Agreement (Activity Waiver)

- All campers must have submitted a signed waiver. All online registrants will fill out a waiver at the time of registration.
- Campers attending multiple camps during the summer of 2026 only need one signed waiver.

Administration of Medicine

- The safety and well-being of your child is of utmost concern when participating in Whitewater Center Summer Camps. For this reason, policies for the administration of medications have been designed to protect participants. Only those medications that are necessary and cannot be scheduled outside the hours of the camp will be given during the program. All campers must self-administer their medication. We understand that some cases may arise when the camp's staff may be requested to administer medication. By completing the information in the registration, the Whitewater Camp staff is authorized to administer physician-prescribed medication when necessary.
- Whitewater employees only administer medication to participants if:
 - Medication is in a container dispensed by a pharmacy with the participant's name, name of medication, the date the prescription was filled, and directions are clearly marked.
 - The pharmacist or physician's label, which must be on the bottle, will serve as the physician's order.
- It is the Parent/Guardian's Responsibility to:
 - Provide medication in a current prescription container, which includes the participant's name, physician's name, medication name, dose, and time to be given, and how it is to be administered.
 - o Provide new, labeled containers when medication changes are made.
 - o Transport medication to program site and provide to staff.
 - Know that medications will not be stored overnight or over the weekends, and employees will dispose of empty containers (unless otherwise instructed).
 - Send only the amount of medication required for the day in its original labeled container.

Over-The-Counter Medication Policy

- We encourage all parents/guardians to administer over-the-counter medication(s) to their child before or after a Whitewater sponsored program.
- All medications taken at camp must be prescribed by a licensed professional. Over-The-Counter Medications are not allowed at camp.

Optional Add-Ons (Available for Purchase for Summer Camp Only)

The following add-ons are available on the website upon registration and at check-in and check-out. No cash or checks are accepted.

Early Drop Off: \$25 per child/week

Extend early morning drop-off times from 8:00-9:00 AM to as early as 7:30 AM.

Lunch: \$55 per child/week

- Lunches are available for purchase, and the menu is pre-set for each week.
- Lunches consist of a sandwich, chips, fruit, and a cookie.

Snack: \$20 per child/week

- Snacks are available for purchase. Campers will be provided with 2 snacks a day.
- Snacks vary each day, but will usually consist of granola bars, pretzels, yogurt, and more.

Overnight Storage: \$10 per night

- For campers who wish to bring their personal mountain bike or kayak, overnight storage is available upon request and dependent upon capacity.
- Whitewater and the camp staff are not responsible for lost or stolen Items.

Refund, Transfer, & Cancellation Policy

- All purchases are final.
 - Whitewater does not provide full or partial refunds in the event of illness or poor weather.
 - Consideration will be given to extenuating circumstances.
- Requests to transfer to another camp must be made no less than two weeks prior to the initial week of camp the child was registered for. Transfers are subject to availability.
- 100% refund if Whitewater cancels camp due to unforeseen circumstances.
- Please reach out to <u>campbooking@whitewater.org</u> with any registration inquiries or requests.